

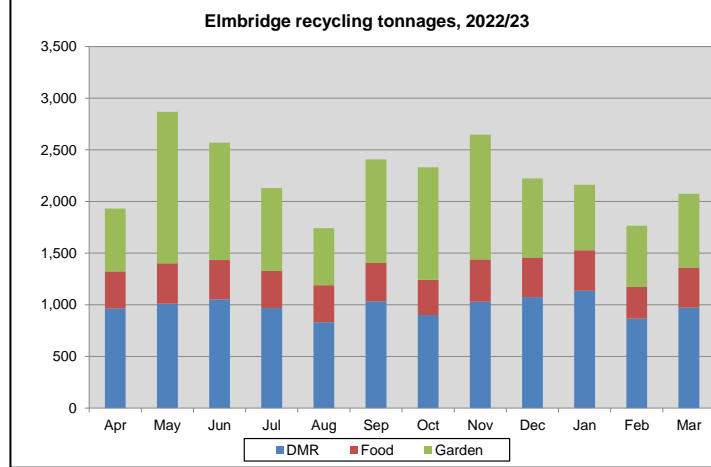
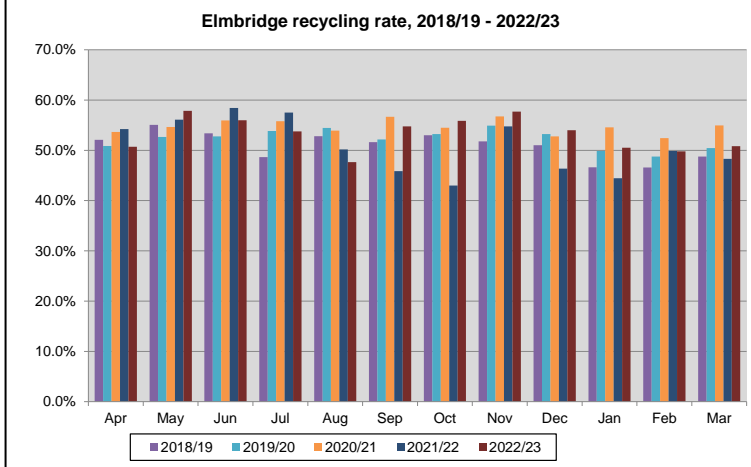
Council **Elmbridge**
 User to select from drop-down list

Monthly indicators

Recycling performance

Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total recycling	
Residual	Residual household waste
	Other waste
	Fly tipping
Total waste & recycling	

		Latest month				Moving Annual Total (rolling 12 months)								
		Total tonnages		Average daily tonnages										
		Mar 2020	Mar 2022	Mar 2023	Change	Mar 2020	Mar 2022	Mar 2023	Change	Mar 2020	Mar 2022	Mar 2023	Change	2020 Change
Recycling	Dry mixed recycling	1,094	1,131	1,055	-6.8%	35	36	34	-6.8%	12,691	14,484	12,907	-10.9%	1.7%
	Food waste	428	416	389	-6.5%	14	13	13	-6.5%	4,838	4,965	4,442	-10.5%	-8.2%
	Garden waste	829	470	714	52.0%	27	15	23	52.0%	11,478	8,013	10,572	31.9%	-7.9%
	Textiles	0	1	1	-30.5%	0	0	0	-30.5%	12	15	8	-46.3%	-31.9%
	WEEE	2	4	2	-44.6%	0	0	0	-44.6%	32	42	36	-13.8%	14.4%
	Other recycling	1	2	0	-100.0%	0	0	0	-100.0%	17	5	12	133.1%	-30.2%
	Total recycling	2,353	2,025	2,161	6.7%	76	65	70	6.7%	29,067	27,523	27,976	1.6%	-3.8%
Residual	Residual household waste	1,881	1,949	1,933	-0.8%	61	63	62	-0.8%	21,548	22,913	21,951	-4.2%	1.9%
	Other waste	211	226	271	20.0%	7	7	9	20.0%	2,896	2,228	2,465	10.7%	-14.9%
	Fly tipping	14	7	7	5.9%	0	0	0	5.9%	282	153	100	-34.5%	-64.4%
	Total waste & recycling	4,460	4,206	4,372	3.9%	144	136	141	3.9%	53,793	52,818	52,493	-0.6%	-2.4%



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	Garden waste
	Textiles
	WEEE
	Other recycling
Total	
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	Other waste
	Fly Tipping
Total waste & recycling	

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Recycling	964	1,011	1,051	969	831	1,034	902	1,029	1,075	1,135	865	972
	360	390	381	359	359	371	341	410	382	394	307	389
	608	1,466	1,136	801	551	1,003	1,089	1,209	766	634	593	714
	1	1	1	1	0	1	1	1	0	0	0	1
	2	6	3	2	4	2	2	5	2	4	2	2
	89	47	42	48	29	87	149	246	121	101	63	140
	2,023	2,922	2,614	2,180	1,774	2,498	2,484	2,899	2,347	2,268	1,830	2,219
Residual	1,859	2,027	1,945	1,768	1,871	1,963	1,845	1,974	1,897	2,105	1,749	2,015
	109	101	109	106	77	102	116	150	103	115	96	130
	4	6	7	18	11	11	6	12	2	6	8	7
	3,991	5,050	4,669	4,055	3,722	4,563	4,445	5,023	4,347	4,489	3,675	4,365

Recycling rate	Current month
	Quarterly
	Last 12 months

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Recycling rate	50.7%	57.9%	56.0%	53.8%	47.7%	54.7%	55.9%	57.7%	54.0%	50.5%	49.8%	50.8%
			55.1%			52.3%			56.0%			50.4%
	51.1%	51.3%	50.9%	50.5%	50.3%	51.1%	52.0%	52.3%	52.9%	53.4%	53.4%	53.6%

Quarterly indicators

	2019/20				2021/22				2022/23				Moving Annual Average (rolling 12 months)				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Jun 2019	Dec 2021	Dec 2022	Change	2019 Change
Performance against SEP Joint Strategy																	
Total waste & recycling per person (kg)	99.4	97.3	101.1	92.5	109.8	98.4	88.8	85.8	99.9	89.9	99.1		388	400	370	-7.5%	-4.6%
Recycling rate (Defra definition)	51.9%	53.7%	53.8%	50.8%	55.7%	51.9%	48.6%	47.6%	55.1%	52.3%	55.9%		51.8%	52.5%	52.9%	0.4%	1.1%

Key Performance Indicators

	Target	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Performance against Amey contract													
Missed collections per 100,000 collections	80	82	116	170	111	771	127	133	92	133	116	95	90
Missed assisted collections	0	45	68	76	53	196	79	78	44	43	54	44	39
Missed collections not rectified	0	1	3	2	17	1,772	41	23	3	130	2	11	6
Repeated missed collection	0	5	4	112	127	141	87	94	64	65	40	38	305
Repeated missed assisted collections	0	1	3	7	11	13	13	11	5	1	0	4	26
Reported spillage	0	0	0	0	0	0	0	0	0	0	0	0	0
Reported waste separation failure	0	0	0	0	0	0	0	0	0	0	0	1	1
Failure to carry out collection (assisted)	0	2	1	4	1	2	0	2	1	1	3	1	1
Failure to carry out collection (non-assisted)	0	2	3	2	0	0	0	3	1	0	4	2	1
Missed bulky collection	0	0	0	0	7	0	0	0	0	0	0	0	0
Street cleaning performance failure not...	0	2	4	2	2	1	5	5	6	6	16	23	19
Flytipping, flyposting or graffiti non-removal	0	3	9	4	12	4	10	11	4	2	22	15	12
Customer contact service response times	0												
Garden waste cancellation missed	0	-	-	-									
Litter and Detritus													
Survey	4%	0.0%	0.0%	0.7%	0.0%	0.0%	1.7%	0.0%	0.0%	1.7%	0.0%	0.0%	1.2%
Survey	8%	0.0%	0.0%	2.2%	0.0%	0.0%	5.0%	0.0%	0.0%	10.2%	0.0%	0.0%	7.0%

Notes

